

What the warranty covers.

This is a summary. The written Vistaza Limited Warranty has the full terms, and it governs. Ask us for a copy for the closeout binder.

Ask for the written warranty > service@vistaza.com

How long	Five years from the date of shipment
What it covers	Defects in the materials and the workmanship of the windows and doors
What we do	Repair, replace or refund, at our option
Glass seal	Fog between the panes within five years: the replacement glass unit is free. Labor is not included
Not included	Labor and installation costs. Damage from faulty installation. Changes made to the product after installation
Missing or broken parts	Report them within 14 days of shipment
Who asks	The buyer, with the request form above